

# SCHEDULED SERVICE PLAN



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A pallet racking safety inspection must be carried out once every 12 months to meet the minimum requirement of Australian Standard AS4084-2012.

Our Dexion approved rack inspectors will examine your pallet racking structure, provide you with a full written inspection report and a certificate of compliance once all requirements are fulfilled, giving you that peace of mind.

Adelaide Shelving Supplies is a Dexion Franchise of Dexion Australia and also trades under the name Dexion Adelaide. We are accredited, trained and approved by Dexion to carry out Rack Safety Audits on Dexion Racking. We also offer Safety Audits for other common brands of Racking.

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# Scheduled Service Plan (SSP) Program

## Why do I need an SSP?

### *Protecting you & your investment ....*

It is important for any owner/user of Steel Storage Racking to recognize the link between modern WHS standards and the Australian Standard for Racking. Racking that does not meet AS4084 2012 could be viewed as a causal or contributing factor to a workplace injury.

By undertaking an SSP, you will ensure that your investment in storage and pallet racking equipment is safe and secure, and will be maintained to satisfy your business requirements.

Our scheduled inspections are designed to provide you with the following benefits and tangible returns:

- Reduced maintenance and down time costs to your business operation through regular scheduled maintenance.
- A formal record of your actions to increase safety and compliance of your operations with Australian Standard: AS4084-2012 Steel Storage Racking
- A formal demonstration of your proactive duty of care processes to staff, customers, contractors and visitors alike.
- A proactive approach to Lost Time Injury Frequency Reductions. (LTIFR)
- A unique service program tailored to your specific operational requirements ensuring you only pay for what you need and removing non-essentials.
- A scheduled Maintenance Agreement ensuring your Inspection and Repair program is always on track, and can be monitored for staff training and operational purposes.
- Fixed Price Inspections over an agreed term.

Adelaide Shelving, trading as Dexion Adelaide provides a regular service to ensure that our customers racking continue to meet the Australian Standard.



# Scheduled Service Plan (SSP) Program

## What's included in my SSP program?

An Adelaide Shelving/Dexion Adelaide SSP program provides you with...

- A Dexion Adelaide SSP Electronic Manual will be provided containing...
  - A copy of the SSP Program
  - A copy of the Request for SSP
  - A copy of the SSP Quotation document
  - All relevant User Guides for your Dexion Storage Equipment
  - Any relevant documents relating to additional Options
  - A Section for Inspection Reports
- Inspections that are completed by an authorised Dexion Racking Inspector to Dexion OH&S and Work Method Statement guidelines, in conjunction with AS4084-2012.
- Fixed wholesale pricing for repairs, based on 20% discount of current retail pricing.
- A pre-scheduled inspection report will be prepared and presented, detailing the location and levels of corrective maintenance items. The report will categorise damage as either: Red, Amber or Green, and is usually presented with a quotation for repairs or changes that may be required in a timely fashion.
- Reports contain recommendations for any preventative maintenance to reduce future damage risks, including upright protection in high traffic areas, as appropriate.
- If corrective maintenance is required to return the rack to AS 4084 2012 compliance, we will provide a quotation, including Safe Working Load signage, at a permanently discounted rate of 20% off current retail prices.
- Inspection manual is to be filled out with the proposed date for the next racking inspection.
- (Optional) Quotation for the preparation of an as-built drawing of each site to show locations and configurations of the racking for future reference. This will be presented to the site within 28 days.

Any addition of new racking during the contract term may or may not increase the Scheduled Service Audit price but can easily be integrated into the program.

